



## COTTAGE, GLAMPING TENT & CAMPING INFORMATION SHEET

Date of Last Revision: January 2023

The following rules and conditions are required to operate a professional campground business and are intended to help provide a safe and enjoyable camping experience for all of our guests.

### Administration

1. Ray's Cottages is open the Friday prior to the May long weekend to the Monday following the Thanksgiving weekend.
2. Booking methods are through the website online book system or email request.
3. Reservations can only be made by a person over the age of 20 with a valid credit card.
4. 50% of the reservation fee will be required for cottages and glamping tents on booking and the remaining 50% at check in. The 50% initial reservation fee is non-refundable in the event of cancellation.
5. All overnight camping reservations require full payment at the time of booking. Payments for camping reservations are non-refundable in the event of cancellation.
6. Requests to change dates or accommodation types are subject to availability and an administration fee. Camping and glamping reservations are subject to a \$25 + hst administration fee per change. Cottage reservations are subject to a \$50 + hst administration fee per change. Any difference in accommodation cost must be paid at the time of the change. Fees are non-refundable
7. Reservation fees can be paid using Visa, MC or interact e-transfer. Remaining 50% at check in can also be paid using debit or cash.
8. The person who has made the reservation must be present at check in and provide a valid credit card. The registered guest shall be responsible for damages to site, tent or cottage, property and any damages they or their guest(s) cause to the campground. The credit card presented a check in will be charged if required.
9. **Reservations must check in prior to 9pm. Later check in is not permitted. Failure to arrive prior to 9pm will result in reservations being cancelled and forfeiture of reservation deposit.**
10. Early or late check in may be available upon request depending on availability.
11. Guests are not to arrive to the property prior to check in time unless they have made prior arrangements.
12. Multiple reservations in the same person's name are allowed but that person must be present at check in and will be financially responsible for each site, tent or cottage.
13. Pets are permitted at Ray's Cottage to a limit of 2 per site, tent or cottage. Please disclose at time of booking that you will be bringing a pet. Cottage rentals and glamping tents require an additional cleaning fee. Please see Cottage, Glamping Tents and pet rules below.
14. Boats are permitted at Ray's Cottages. Please indicate on your reservation if you are planning on bringing a boat. Additional parking/launch fees of \$20.00 + hst per day will apply. Signed waiver required at check in.

15. Parking for one vehicle is included in your campsite, cottage or glamping tent rental. A pass for additional vehicle parking can be purchased if approved by Ray's Cottages. This vehicle will have to be parked off your site in group parking. An additional parking fee of \$20.00 + hst per night will apply.
16. Day visitors are permitted at Ray's Cottages within reason. We ask that you please pre-register visitors prior to arrival and that they check in at the office to arrange for appropriate parking. A parking fee of \$20.00 per vehicle will apply. Day visitors must vacate no later than 11pm.

### **Overnight Camping Rules**

1. Check In 1pm, Check Out 11am.
2. No more than 4 people are permitted per un-serviced campsite, unless these people comprise a single family of parents and children under 18 years old. Each site is allowed one sleeping tent or trailer 25 feet and under and one dining tent.
3. During high season a two-night minimum is required for weekends.
4. **Generators are prohibited.**
5. On check out it is expected your site will be left how you found it. Garbage and recycling should be deposited in dumpster and sorted at recycling center. This includes leaving your firepit free of garbage and non-wood debris.

### **Glamping Tent Rules**

1. Check in 3pm, Check out 11am.
2. No more than 4 people are permitted in glamping tents (with the exception of #3 that can accommodate up to 5 people).
3. There is a two-night minimum for glamping tents.
4. Pets are permitted in glamping tents to a maximum of 2 pets per site. An additional cleaning fee of \$25.00 per pet will apply regardless of length of stay.
5. Glamping tents **do not** have hydro, running water or private washrooms. Communal washrooms with shower facilities, dish washing station, charging station for electronic devices and potable water taps are within close proximity to tent locations.
6. Sleeping tents are prohibited on glamping tent sites.
7. No smoking or vaping is allowed inside of glamping tents.
8. On check out it is expected your Glamping Tent will be left how you found it. Dishes should be done, dried and put away. Garbage and recycling should be deposited in dumpster and sorted at recycling center. This includes leaving your firepit free of garbage and non-wood debris.

### **Cottage Rules**

1. Check In 3pm, Check Out 11am.
2. No more than 2 people are permitted in studio cottages (including children).
3. No more than 4 people are permitted in one and two-bedroom cottages. Some consideration will be given for 6 people in two-bedroom glamping cottages under the right circumstances. Please request permission when booking. Additional fee of \$20.00 + hst per person/per night will apply.
4. During high season cottage rentals for one and two bedroom cottages will be weekly, either Friday – Friday or Saturday – Saturday depending on which cottage you choose. Studio cottages will have a three night minimum. During the low season a two – three night minimum applies depending on which unit you choose.
5. All cottages are equipped with a two-piece washroom and an outdoor shower unless otherwise stated in their description on the Cottages Page. Cottages have access to the communal washroom with indoor showers.

6. Pets are permitted in cottages to a maximum of 2 dogs per cottage. An additional cleaning fee of \$50.00 + hst per dog will apply regardless of length of stay.
7. Sleeping tents are prohibited on cottage sites.
8. No smoking or vaping is allowed inside of cottages.
9. On check out it is expected your cottage will be left how you found it. Dishes should be done, dried and put away. Garbage and recycling should be deposited in dumpster and sorted at recycling center. This includes leaving your firepit free of garbage and non-wood debris.

#### **Use of Site and Common Areas.**

1. Swimming is at own risk. No lifeguards on duty. No swimming after dusk.
2. Communal washrooms are maintained and cleaned regularly. We ask that you respect this common space and notify staff if attention is required. **DISHWASHING IN BATHROOM SINKS IS STRICTLY PROHIBITED!**
3. Please be responsible when driving in the campground. Driving slowly is not only for safety but also helps to keep dust down during dry months. Speeding is not permitted. Obey posted speed signs.
4. ATV's, UTV's and dirt bikes are not permitted for cottage, camping or glamping guests. If they are brought for use elsewhere, they can not be unloaded for the duration of the stay.
5. Firearms of any kind including BB, pellet or CO2 are strictly prohibited.
6. The cottage at the south west tip of the campground surrounded by fencing is private property. Please refrain from walking on the property or using their shoreline.

#### **Boat Launch**

1. Use of the boat launch is on a first come first serve basis.
2. Boats should be prepped and ready to launch. Have your boat ready!
3. We ask that boats are launched safely and in an efficient manner. Do not moor your boat to launch ramp dock, wash your boat or do unnecessary things at the launch area.
4. Boats should only be tied to the dock during launch procedures. No docking is permitted.
5. All boats launched prior to sunrise must be done so in a careful and quiet manner so as not to disturb other guests or cause damage to the dock or launch. **Boats must be out of the launch and parked prior to sunset.** If you plan to be on the water past dusk, we ask you use the municipal launch.

#### **Pets**

1. No more than two pets are permitted per site, tent or cottage.
2. Occupants are expected to clean up after their own pets.
3. Dogs must always be kept on a leash. Cats or other pets are not permitted to free roam on the property under any circumstances.
4. Pets should never be left alone on your site, tent or cottage.
5. If noise is a problem, or your pet is offensive in any way to other campers, Ray's Cottages reserves the right to ask you to remove your pet from the campground.

#### **Noise**

1. Please be considerate of your neighbours. Quiet time is from 11pm to 8am. All activities must cease at 11pm, which includes radios. Visitors must leave by 11pm. Excessive noise at any time will not be tolerated. Grounds are monitored but we ask if you have issues with noise or obnoxious behaviour, to please report it to the office immediately.
2. Firecrackers and fireworks are prohibited unless approved by Ray's Cottages.

#### **Supervision of Minors**

1. Swimming areas are off limits after dusk.

2. The campground does not provide lifeguards at swimming areas or attendants at recreation areas. Parents or guardians are responsible for the supervision of their own children.
3. Those under the age of 18 years must have a responsible parent or their agent who is not less than 18 years of age on the campground premises at all times.

### **Visitors**

1. We ask that all visitors be pre-registered prior to arrival and that they please check in at the office to arrange for appropriate parking. A \$20.00 + hst per vehicle parking fee applies.
2. Day visitors must leave by 11pm.
3. Remember that you are responsible for the conduct of your guests and that minors must be supervised.

### **Campfires and Firewood**

1. Fires are only permitted within designated fire pit areas. Please keep fires moderate in size and never unattended. Thoroughly douse fires when unattended.
2. Campfire wood is for sale at Ray's Cottages. We do not restrict you from bringing in outside wood but we ask that you consider the risk to the local environment by bringing in wood from other areas. Please purchase wood locally.
3. No removal or damage to live or dead trees is permitted.
4. Campfires are not permitted during a burn ban. If a burn ban is on a notice will be posted at the office.

### **Alcohol, Smoking and Vaping**

1. According to provincial law, alcohol may only be consumed on your site and in your trailer, tent or cottage.
2. You are responsible to ensure that underage drinking and underage consumption of cannabis does not occur on your site, tent or cottage.
3. Distribution of cannabis anywhere on Park lands, on a site or in a cottage is strictly prohibited.
4. Lawful consumption of alcohol, and the smoking or vaping of tobacco, cigarettes, or cannabis, is permitted on the rented site only and is prohibited in all common areas of the park.
5. In the event that consumption of alcohol or smoking on the rented site is the subject of valid nuisance complaints by other occupants or their visitors, as determined solely by Ray's Cottages, there may be further restrictions on site consumption or smoking as deemed by Ray's Cottages as appropriate.
6. Use of illegal drugs anywhere in the campground will result in immediate eviction.
7. Aggressive behaviour towards any staff member or guest will result in immediate expulsion of the camper(s) and forfeiture of all fees paid.

**Thank you for your cooperation in helping us provide a safe and enjoyable camping experience for all of our guests!**

**Make Memories by the Lake**